QUALITY TERMS & CONDITIONS

1) Acceptance of Purchase Order is required and must be confirmed via email or fax.
2) Products, and/or services, must conform to the technical data, specifications, drawings, process requirements, and/or special instructions listed on the Purchase Order.
3) Vendor must notify Skandia, Inc. of non-conforming product, deviations, and equipment non-conformities and obtain approval for disposition, in writing, prior to shipment.
4) Vendor must notify Skandia, Inc. of any changes in product, processes, change of suppliers, and/or change of manufacturing facility location and obtain written approval.
5) Vendor must notify Skandia, Inc. of anticipated shortage of raw material(s), and/or any planned product obsolescence.
6) Vendor shall flow-down to its supply chain all applicable requirements.
7) Skandia, Inc. may reject, and return, any non-conforming product(s) at seller's expense.
8) Seller, and seller's sub-contractors, shall maintain a quality control, and inspection, system satisfactory to Skandia, Inc.
9) Vendor shall have a process to identify, record, and perform training for personnel that impact product quality; ensuring competence and awareness of their contribution to service conformity, product safety, and the importance of ethical behavior.
10) Vendor shall employ applicable statistical techniques for product acceptance, and related instructions for product acceptance.
11) Vendor shall plan, implement, and control, processes (as appropriate) for the prevention, detection, and control of counterfeit, and/or suspect counterfeit, parts. Preventing their use, and/or inclusion, in product(s) delivered to Skandia, Inc.; this includes timely reporting (in writing) of suspected, or actual, escapes. Vendor is responsible for maintaining traceability of product, and materials, through all stages of production; including sub-tier processing sources.
12) Skandia, Inc. monitors vendor performance including on time delivery, non-conforming materials, response to corrective actions, documentation accuracy, etc. Right of Access by Skandia, Inc. and applicable parties, including regulatory authorities, to pertinant areas and documented information, at any level of the supply chain shall be granted as required upon reasonable written advance notice.
13) Seller shall maintain records for a period of fifteen (15) years; ensuring that records are in English, legible, identifiable, and retrievable. Records may be destroyed at any time after 15 years.
14) The Quality Terms & Conditions of this Purchase Order can only be amended by Skandia, Inc. and any exceptions must be in writing
15) Compliance to applicable Conflict Minerals, RoHS, and REACH requirements is necessary; reporting of any non-compliance to Skandia, Inc. is required.

5000 North Highway 251, Davis Junction, IL 61020 I 800 945 7135 I www.skandiainc.com